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Teams, performance, and trust: a perspective from the vanguard

Osian James¹, Chris Bowman¹, Jody Parker¹, Oliver Luton¹, Richard Egan², Wyn Lewis¹

¹Health Education and Improvement Wales' School of Surgery, ²Department of Surgery, Morriston Hospital

Aims: The aim of this study was to determine surgical trainees' perspective regarding team environment, function, performance, and

Methods: A 44-point, anonymous survey was distributed to all doctors working in surgery in a single UK Statutory Education Body with responses received from 116 (n=17 Foundation Year 1 (FY1), n=50Senior House Officer (SHO), n = 49 Specialist Registrar (SpR)).

Results: Psychological safety was associated with trainee grade; SHO perception of support (60.4%, n=29), FY1 (88.2%, n=15), SpR (82.4%, n=42), p=0.016; and ability to ask for help: SHO (70.8%, n=34), FY1 (100.0%, n = 17), SpR (92.2%, n = 47 p = 0.043). Dependability among colleagues was perceived to be poorer by women (69.8%, n = 30) than men (87.5%, n = 63, p = 0.009). Clarity of team structure was associated with grade and perceived to be poor by SHOs (60.4%, n = 29) vs. FY1 (94.1%, n=16) vs. SpR (78.4%, n=40), p=0.014. Meaningfulness and impact of team achievement was associated with grade: SHO (68.8%, n = 33) vs. FY1 (76.5%, n = 13) vs. SpR (94.1%, n = 48), p = 0.005. Inverse correlations were observed between the prevalence of harassment/bullying and markers of psychological safety (rho -0.382, p < 0.001), dependability (rho -0.270, p = 0.003), and clarity of team structure (rho -0.355, p < 0.001).

Conclusion: Important deficiencies in psychological safety impacted two in five of SHOs adversely. Countermeasures (Enhanced Surgical Resilience Training) are needed to protect morale, patient safety, and clinical outcomes.