# Bias and information in biological records 

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#### Abstract

Biological recording is in essence a very simple concept in which a record is the report of a species at a physical location at a certain time. The collation of these records into a dataset is a powerful approach to addressing large-scale questions about biodiversity change. Records are collected by volunteers at times and places that suit them, leading to a variety of biases: uneven sampling over space and time, uneven sampling effort per visit and uneven detectability. These need to be controlled for in statistical analyses that use biological records. In particular, the data are 'presence-only', and lack information on the sampling protocol or intensity. Submitting 'complete lists' of all the species seen is one potential solution because the data can be treated as 'presence-absence' and detectability of each species can be statistically modelled. The corollary of bias is that records vary in their 'information content'. The information content is a measure of how much an individual record, or collection of records, contributes to reducing uncertainty in a parameter of interest. The information content of biological records varies, depending on the question to which the data are being applied. We consider a set of hypothetical 'syndromes' of recording behaviour, each of which is characterized by different information content. We demonstrate how these concepts can be used to support the growth of a particular type of recording behaviour. Approaches to recording are rapidly changing, especially with the growth of mass participation citizen science. We discuss how these developments present a range of challenges and opportunities for biological recording in the future. © 2015 The Linnean Society of London, Biological Journal of the Linnean Society, 2015, 115, 522-531.


ADDITIONAL KEYWORDS: citizen science - GBIF - human behaviour - information content - recording behaviour.

## INTRODUCTION

A biological record consists of four main pieces of information: the What, Where, When and Who of what was recorded. What refers to the identity of the species; Where is the spatial location; When is the date or, occasionally, the range of dates over which the record was collected; Who is the person who made the record. Individual records can provide evidence about the persistence of rare species, or the spread of invasive species, but most records contain very little information on their own. However, when collated into large databases, the information encoded in biological records is enormous (Hochachka et al., 2011).

Biological records come from a wide range of sources, including systematic population monitoring, professional surveys and mass participation projects

[^0](August et al., 2015; Pocock et al., 2015). In the UK, the term is most closely associated with activities of volunteers supported by the National Recording Schemes and Societies. These data are characterized by having neither a consistent structure nor a fixed sampling protocol. They constitute a mixture of both opportunistic records and focused surveys by expert volunteers (e.g. filling gaps in distributions or targeting under-recorded regions). We focus on the properties of these data, and the issues around their use in scientific applications.

The enormous value of biological records for scientific applications is well known (Pocock et al., 2015; Powney \& Isaac, 2015; http://onlinelibrary.wiley.com/ doi/10.1111/bij.12517/abstract). However, statements about this value are often qualified with references to the biases and limitations inherent in opportunistic volunteer-collected data (Bird et al., 2014). Records are made only for species that were observed (they are often called 'presence-only' data), thus greatly
limiting the inferences that may be drawn from them (Tingley \& Beissinger, 2009). A deeper problem is that volunteer recorders are highly motivated by encounters with interesting wildlife. This means that the spatial and temporal patterns of recording, and hence records, are very different from the kind of stratified random sampling protocol that a professional ecologist might design (Tulloch et al., 2012).

This 'recorder effort problem' (Prendergast et al., 1993; Hill, 2012) has limited the scope of scientific applications of biological records, as researchers sought ways to draw robust conclusions in the face of biased data. One common approach was to aggregate the data to some spatio-temporal scale at which the biases in space and time might be argued to be averaged out, such as counting the number of occupied grid cells across the whole country within atlas periods (e.g. Telfer, Preston \& Rothery, 2002; Thomas et al., 2004). An alternative approach has been to identify and select subsets of records perceived to be free of bias, based on thresholds for data quality (Maes et al., 2012; Roy et al., 2012). Both approaches throw away most of the information contained in the records, and thresholds for data quality are necessarily subjective. Recently, a suite of statistical techniques has emerged that, rather than removing the bias, models the data collection process (MacKenzie, 2006; Szabo et al., 2010; Hill, 2012; van Strien, van Swaay \& Termaat, 2013). A feature of many such methods is the grouping of records into sets that share a common time and place (e.g. the site visit), such that observations of some species can be used to infer a failure to report others. Adoption of these methods has been accompanied by a much greater
sophistication in the range of scientific questions being addressed using biological records (Powney \& Isaac, 2015).

Against the backdrop of these developments, we take a fresh look at the recorder effort problem. We introduce the concept of the information content of records data, and discuss some of the ways in which an information theoretic approach to biological records data could be useful. We speculate on how small changes in the way biological records are collected and stored would have large benefits in terms of the insights that could be gained from the data.

## BIASES IN BIOLOGICAL RECORDS

The fact that biological records data are biased is well known (Prendergast et al., 1993), but these biases have rarely been defined and quantified. Isaac et al. (2014) identified four major biases in records data: (1) uneven recording intensity over time, (2) uneven spatial coverage, (3) uneven sampling effort per visit and (4) uneven detectability across space and time. In this section we explore the nature of these biases, with some examples from recording schemes in Great Britain.

Uneven sampling over time is the best-known form of bias. The number of records being generated has increased markedly in recent years, and for many groups the growth is approximately exponential (i.e. linear on a logarithmic scale; Fig. 1). As recording intensity increases, the number of grid cells that appear to be occupied is likely to increase, even for species with stable distributions (Telfer et al., 2002). However, the growth of recording has not been


Figure 1. Number of records per year for 11 taxonomic groups in Great Britain, 1970-2010.
smooth, but punctuated by bursts of activity associated with the production of distribution atlases.

Uneven spatial coverage occurs because most recorders tend to submit records within a well-defined geographical area, e.g. close to where they live or places they enjoy visiting. In addition, recording in the British Isles traditionally operates at a regional level, often within 'Watsonian vice-counties' (regions defined in 1852 to help standardize recording: Dandy, 1969). This often serves to homogenize recording effort within a vice-county (e.g. as associated with the production of local atlases for specific taxa) but can accentuate this apparently arbitrary variation in recording effort between vice-counties (Fig. 2). When records are aggregated into large datasets, the spatial intensity of recording effort varies markedly, reflecting the spatial distribution of where recorders visit (Fig. 3). Patterns of variation in species richness may therefore be accentuated because people choose to visit places which are especially diverse for their taxon of interest (Prendergast et al., 1993). Moreover, because recorders are active at different times, the spatial intensity of recording is uneven over time.

Sampling effort per visit refers to the degree to which any one set of records is an accurate reflection of the organisms that were actually present. Very few visits (i.e. a set of records from one site collected on the same day) produce a list of all the species that are present and active (i.e. 'recordable') on a site, because detection is less than perfect (Kéry et al., 2009; Chen


Figure 2. Distribution of moth Chrysoteuchia culmella (Lepidoptera: Crambidae), illustrating strong variation in recording intensity between vice-counties. Data from the National Biodiversity Network Gateway.
et al., 2013). The sampling effort of a visit has two components: the intensity of the search effort, and the set of species that were surveyed. The first of these reflects the standard concept of a species accumulation curve: the more time you spend searching, the more species you find. The second component is best illustrated by the concept of the 'complete list': a complete list of bees means that a record was made for every bee species that was observed on a particular visit. Note that a complete list does not indicate that all species that were present and able to be observed were actually observed, but merely that all the species observed were reported. Incomplete lists occur because many biological records are not visit lists (i.e. there is no 'survey'), but rather 'incidental records' (e.g. just the 'interesting' species).

For complete lists, we would expect the identity of species on the list to be some function of their local population density (Royle \& Nichols, 2003) and visual apparency. The length of the list is then an indication of the duration and intensity of the survey (Szabo et al., 2010). Short lists in real datasets reflect both complete lists from brief surveys, complete lists where few species are recordable (e.g. in sites with low diversity, or at the beginning or end of activity periods for invertebrates) and collections of incidental records: real datasets contain an unknown mixture of these three broadly defined data types. There is no direct information on this phenomenon, but the high proportion of short lists among British recording schemes and societies (Fig. 4) implies that incidental recording is more common than complete listing.

As noted above, detection is less than perfect in most situations, and some species are easier to spot than others. The statistical basis for handling imperfect detection is well developed (MacKenzie, 2006), but problems can arise when detection varies substantially in space or time. For example, detectability may be strongly influenced by vegetation structure or successional change (Isaac et al., 2011). Like the biases described above, detectability also reflects the behaviour of individual recorders and the tools available to them. The publication of a new field guide can facilitate the identification of species that were previously hard to separate. New survey methods can also contribute to changing recording effort. For example, moths such as the small ranunculus Hecatera dysodea (Lepidoptera: Noctuidae) and butterflies such as the brown hairstreak Thecla betulae (Lepidoptera: Lycaenidae) are much more easily recorded as larvae than as adults. As this kind of knowledge spreads, so does the number of records for these species. Similarly, the use of bat detectors by entomologists provides a substantial increase in the detectability of orthopterans that stridulate at ultrasonic frequencies (Benton, 2012).


Figure 3. Map of the recording intensity of dragonflies and damselflies since 2000, as determined by the number of visits, i.e. unique combinations of place and date. Data from the British Dragonfly Society.

The four biases of Isaac et al. (2014) are clearly not exhaustive. It is well known that appearances of rare and unusual species (especially migrants) attract 'twitchers' and producing large numbers of records in a short space of time, often producing multiple records of the same individual. Another potential bias comes from 'annual listing', in which only one (usually the first) record of a species is recorded for a site in any year. It is unknown how prevalent these kinds of recording practices are, or what their effects on statistical inference might be.

## INFORMATION CONTENT

The adoption of sophisticated methods for analysing biological records has focused attention on the process by which records are collected. The word 'bias' has negative connotations, so this section explores the opposite concept: the amount of 'information' contained in the records (Munson et al., 2010). Here, we are referring to the mathematical definition of 'information' (as in the discipline of information theory). One way of describing the information content of a
record is its contribution to the accurate and precise estimation of any underlying parameter of interest, for example distribution size, trends in distribution or position of range margins. Because the data are heterogeneous, and because the biases reflect the way in which individual recorders behave when making observations about wildlife, it makes sense to think about the information content of an individual recorder, as well as that of the collated dataset.

For most scientific applications, the information content of a dataset is measured by the sample size (i.e. the number of records). Biological records data are different because information content can be expressed in at least three dimensions, each of which has several sub-dimensions or components. The key components of information content are related to the biases discussed above: the temporal footprint, the spatial footprint and the field sampling method. This multi-dimensionality means that the information content of any one set of records is not a fixed quantity, but is dependent on the question to which the data are being applied. For example, incidental records are sufficient to characterize unusual phe-


Figure 4. The distribution of list lengths among 11 datasets in Great Britain, 1970-2010. A visit is defined as a unique combination of date and grid reference. Taxa are ordered from highest to lowest proportions of single species visits. Note that grid references are used at the same precision as noted by the recorder, so records with high precision (e.g. $1 \mathrm{~m}^{2}$ ) are treated as separate visits even if they were part of the same original survey. Converting the grid references to a common precision (e.g. $1 \mathrm{~km}^{2}$ ) would reduce the proportion of single species visits among all groups, but we expect that the relative position of each group would be broadly similar.
nomena, such as first sightings or the spread of potentially harmful invasive species, but are much less useful to assess trends in species' status over time (van Strien et al., 2010).
The temporal footprint has several components, the simplest of which is the time span covered by the records. Whole datasets span many years, but with low recording intensity prior to 1980 (Fig. 1). For an individual recorder, the time span is simply the years over which a recorder is active. The second component is the rate at which records are produced each year. The time span and the recording rate determine the total output (number of visits and/or number of records) of a recorder. For nearly all recording schemes, output is highly skewed, and the information in the dataset is dominated by contributions of just a few individuals. This inequitable distribution of contribution (known as the Pareto distribution) is characterized as the $90: 10$ principle, and is exemplified by recording birds in the USA in which $90 \%$ of recorded visits are by $10 \%$ of observers (Wood et al., 2011). The situation for biological recording in the UK is often more extreme than this. For example, $14 \%$ of the total visits between 1970 and 2010 were made by the four most prolific Orthoptera recorders (of which there are over 2000), and half the visits were from just 38 recorders. Among ants, bees, wasps, centipedes and millipedes, the number of recorders contributing half the visits since 1970 is ten or fewer. The third temporal component is the phenological foot-
print (cf. Bishop et al., 2013), i.e. is the recorder active all year, or only during specific times (e.g. summer holidays)?

The spatial footprint simply measures the geographical spread of records: some recorders travel widely but most record in places close to where they live (Fig. 5). Some public-facing citizen science projects, such as the RSPB Big Garden BirdWatch, encourage contributors to sample wildlife from a very restricted area (i.e. their own gardens), so the spatial footprint of each participant is very small.

The field sampling method refers to the process of recording on individual site visits: whether the records come from systematic searches (informationrich) or whether they are mostly incidental records of rare and charismatic species (information-poor). Of particular interest is the notion of a 'complete list', which is used by the BirdTrack database to indicate that a particular set of records constitutes all the species that were observed (Baillie et al., 2006). As noted above, 'complete' refers to the lack of deliberate omissions. These different field sampling methods can be placed within a pyramid of increasing information: the pyramidal shape reflects a suspicion that information-poor strategies contribute a far greater proportion of biological records than do informationrich ones (Fig. 6). Complete lists are an improvement on incidental records, because they contain information about non-detections. The systematic surveys are complete lists derived from some kind of search





Figure 5. Recording footprints of four moderately prolific wasp recorders in Great Britain, 1970-2010. Red colours indicate grid cells with the highest number of visits; blue colours indicate a single visit.


Figure 6. A conceptual representation of the quality (information content) and quantity of records under different sampling strategies.
protocol: this could be as simple as a minimum time spent searching, or the use of a particular method. The notion of a fixed site means that records gathered at different points in time are directly comparable with one another. Repeated visits within years (on fixed sites) deliver the highest form of information, because they allow detectability to be estimated directly (MacKenzie, 2006).

A further attribute of information content reflects variation in taxonomic expertise and field skills. Common and easy-to-identify species are likely to be over-represented in the records submitted by lessexperienced recorders. These factors mean that the less-experienced recorders are likely to have lower list lengths from a thorough search, and so contribute less information. Experienced recorders know what they are looking for and where to look: many rare invertebrates have specific microclimatic requirements, and this kind of natural history knowl-
edge is the difference between easily detectable and impossible to find (S. P. M. Roberts, pers. comm.). Search image is especially important for very small organisms, or those with characteristic flight behaviour. Taxonomic identification of some organisms takes years to master. For some invertebrates identification is only possible by microscopy of genitalia, which requires killing voucher specimens, access to a microscope and skill in specimen preparation. For field-based recorders these species will either be recorded as an aggregate group or simply ignored. These factors mean that the recorders differ greatly in the potential list length that might result from a thorough search.

Of course, we have assumed that information in the records (the What, Where and When) is correct. Misidentifications provide mis-information and so reduce information content. Data verification is therefore an essential step in the collation of these datasets. Volunteer experts and organisers of national recording schemes have a vital, and often under-appreciated, role in verifying records (Pocock et al., 2015), which supports excellent quality science.

Different research applications place different demands on the data. When mapping species richness, we should be primarily concerned about the spatial footprint of the data. For estimating trends in species' status, we should be mindful of the temporal pattern of recording. We might also wish to use biological records to measure turnover in community composition, in which case the sampling strategy is likely to be a key concern (Barwell et al., 2015).

Information theory posits that the amount of information contained in a dataset is not merely an arbitrary concept, but rather an estimable quantity. Shannon's entropy is widely used as a measure of alpha diversity (Jost, 2006), and it could useful for measuring aspects of the information content in biological recording datasets. For example, it could be used to quantify the cross-taxon variation seen in our Figures 1 and 4 . We could further quantify the spatial
and temporal footprints of individual recorders using the standard deviations in latitude, longitude and date. Other statistics could be derived to measure other properties of interest, such as the characteristic phenology, list length and predilection for rare or common species. Developing statistics of this nature would make it possible to formally compare the information content of different datasets (cf. Munson et al., 2010) for a range of different scientific and policyrelevant applications.

## CHARACTERISING AND MOTIVATING RECORDERS

Increasing the information content in biological records data requires an investment of time and money to motivate and train volunteer recorders. By identifying the motivations of recorders and the traits of information-rich data, schemes and societies can more effectively allocate resources for training to address their goals. For example, would it be more effective to provide taxonomic skills to large numbers of novice recorders, or train mid-level recorders (already committed and proficient) in concepts around sampling effort and repeatability? In other words, is it better to broaden the base of the information pyramid, or to encourage existing participants to move up within the pyramid? If the aim is to produce data that are minimally biased and maximally informative, it may be necessary to supplement the records by paying recorders (or professional surveyors) to visit under-recorded parts of the country.

As we have seen, recorders differ greatly in the information contained within their records. In part this reflects the fact that records come into schemes from a variety of sources including regional surveys, targeted surveys (including ecological consultancies surveying for rare species), incidental observations and, increasingly, citizen science programmes (Pocock et al., 2015). We believe that much of the variation in information content can be explained by the motivations and characteristic behaviours of individual recorders, as well as their taxonomic expertise.

It could be possible to use the characteristic traits of the recording process to categorize different types (or 'syndromes') of recorder based on their pattern of recording. From this it would be possible to assess how much information each type of recorder provides to the overall dataset for any particular potential use of the dataset (Munson et al. 2010). Table 1 defines the traits of seven hypothetical syndromes in terms of their motivations, behaviours and the information profile of their records.

The degree to which these syndromes reflect reality is likely to vary from one recording scheme to another. For example, we suspect that datasets for taxonomic groups with small numbers of recorders (e.g. Auchenorrhyncha) consist of an unusually high proportion of Taxon Specialists. Conversely, we expect that charismatic groups such as butterflies and birds contain large quantities of data from Casual Recorders. This contrast highlights the fact that simply counting the number of records in a dataset provides a poor indication of whether a dataset is suitable for addressing any given research question.

Table 1. Traits of recorders that could be influential in describing different recorder 'profiles' or 'syndromes'; a range of potential profiles have been identified

| Trait | Relevance to information content | Hypothetical recorder profiles ('syndromes') |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Taxon specialist | Patch/county specialist | General naturalist | Casual recorder | Pan-lister |
| Complete lists? | An indication of the typical effort per survey | Yes | Yes | Varies | No | No |
| Coverage of 'rare' species | Predilection for reporting unusual sightings | Varies | Varies | Low | Low | High |
| Coverage of difficult species | Taxonomic expertise | High | High | Low | Low | Varies |
| Length of activity of reporting | Temporal footprint | High | High | High | Varies | Varies |
| Frequency of recording | Productivity and consistency | High | High | Varies | Low | High |
| Spatial variation in recording | Spatial footprint of the data | High | Low | Varies | Varies | High |
| Variation in recording across taxa | Consistency of recording across taxa (taxonomic specialist versus jack-of-all-trades) | Low | Low | High | High | High |

This concept of participant 'syndromes' is receiving increasing interest in citizen science (Furtado et al., 2013; Ponciano et al., 2014), particularly around increasing rates of participation and data flow for online citizen science (in which participation can be accurately assessed). It has some similarities to the recording pyramid (Fig. 6), but provides a more multidimensional view of these data. A key goal in these types of projects is to consider how participants can be motivated to participate in a way that is typical of another syndrome in order to increase the information content of the whole dataset (Furtado et al., 2013). In the context of biological recording, this might be persuading Casual Recorders to start recording complete lists (Baillie et al., 2006; Wood et al., 2011). Patch Watchers are likely to be motivated by a sense of place and local pride, and they could be persuaded to undertake some recording of under-recorded taxa in that location. County or Taxon-specialists may be more likely to be motivated to consistently record in apparently under-recorded grid cells than other syndromes, even if, in some instances, they are simply recording common species in places that are relatively poor in biodiversity. Some recorders might be motivated to collect more and better data by introducing a competitive or gamebased element to recording (Greenhill et al., 2014; Nov, Arazy \& Anderson, 2014), although this strategy requires caution because others would be repelled by this idea.

The principle of identifying recorder syndromes is fairly straightforward, but the practice will be challenging, especially if classification is fuzzy (because no one will perfectly fit a single 'syndrome') or because recorders' syndromes change over time. A major limitation is that the way records are currently collected, collated and curated makes it impossible to unambiguously identify unique recorders. The use of unique usernames presents an obvious solution for data submitted to online systems (e.g. iRecord, iSpot or eBird), but using this information has a number of issues regarding privacy (Bowser, Wiggins \& Stevenson, 2013) that have not yet been fully resolved. Further complexities arise when records are attributed to multiple individuals (e.g. when on a society's field trip or during a 'bioblitz'), although the proportion of such records is likely to be small in most datasets.

## MODELLING ASSUMPTIONS AND METADATA

Until recently, the 'presence-only' nature of biological records presented serious problems for scientific applications of biological records: it would be naïve to
assume that failure to record a species indicated its absence (Tingley \& Beissinger, 2009). Modern analytical techniques treat these pseudoabsences as data, by employing a conceptual or statistical model of the recording process. This feature is most clearly expressed in occupancy-detection modelling (van Strien et al., 2013; Isaac et al., 2014). Failure to detect is inferred from records of other species, which in turn assumes that species are recorded as an assemblage. In effect, the assumption is that recorders are ticking species off a pre-defined list of all potentially recordable species in the assemblage. As discussed, differences in recorder motivation, skill and behaviour mean that the list of potentially recordable species varies markedly between recorders and visits. The extent of this variation in space and time is therefore a critical issue for the robustness of scientific inferences from biological records (Isaac et al., 2014).

As discussed above, recorders differ in the degree to which they record rare, common and difficult-toidentify species, as well as in their propensity to report complete lists (Table 1). Thus, biological records data are extremely heterogeneous, consisting of numerous sub-datasets each with a different but unknown check-lists from which the records are drawn. For example, a list of hoverfly species could be drawn from the whole fauna, the flower-visiting species, or the subset that is easy to identify? What hope, then, that sophisticated statistical analyses will deliver substantive and robust insights from biological records data? Whilst the heterogeneity in human behaviour is baffling, it may be possible to model it statistically. The heterogeneous behaviour of human recorders is analogous to a situation commonly encountered in mark-recapture studies, where some animals are much more (or much less) prone to recapture than others, leading to biased population size estimates (Otis et al., 1978). The solution was to assume that assume that animals are drawn from two (or more) populations each with a characteristic capture probability (Pledger, 2000). These 'mixture models' effectively solved the heterogeneity problem at the cost of just a few parameters: in the case of recorders, these parameters would express the probability that an individual recorder (or visit) is a complete or incomplete list.

The assumption that species are recorded as an assemblage is essentially an attempt to reverseengineer the data collection process. As implied above, that data collection process is often known, and could itself be recorded as metadata. The simplest example is the 'complete list' checkbox employed by BirdTrack (Baillie et al., 2006). For a citizen science project or targeted survey, the species on the checklist are often known, but this information is not retained when records are collated into recording
schemes, the National Biodiversity Network Gateway and Global Biodiversity Information Facility. Small amounts of metadata about survey methods and scope would add structure to biological records data, and would contribute greatly to the scientific inferences that could be drawn from them, for example through the application of hierarchical models which explicitly take account of the recording process (Pagel et al., 2014). Smartphone apps and other technology have enormous potential to harvest metadata at the point of data collection with little or no effort from recorders (August et al., 2015).

## CONCLUDING REMARKS

Biological recording is changing fast. The modelling techniques are becoming more sophisticated, as are the range of scientific and policy-relevant applications (Powney \& Isaac, 2015). In parallel, new technologies are changing the way that records are collected and stored (August et al., 2015; Pocock et al., 2015). The enormous potential of biological records data is increasingly valued by agencies with statutory responsibilities to conserve and report on the status of biodiversity both in the UK (Thomas et al., 2015; Natural England, Joint Nature Conservation Committee, Scottish Natural Heritage, etc.) and internationally (Danielsen et al., 2014; Maes et al., 2015). These agencies and funding bodies see enormous potential in engaging the enthusiasm of volunteers; it is a cost-efficient method for gathering data in the face of limited budgets. For this reason new schemes, such as the nascent National Plant Monitoring Scheme (Pescott et al., 2015), are likely to involve contributions from volunteers in some shape or form. The growth of smartphone apps for recording wildlife and the growth of public-facing citizen science programmes mean that data collected in the future are likely to have different biases and different 'information content' than records from the recent past. By understanding the various sources of bias and the characteristics of information-rich data, we will be able to make better use of biological records in policy, conservation and science.

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